

Updated No Cool Checklist (Effective Monday November 3, 2025)

Main Changes:

1) **New Step 1: Temperature Check**

- Previously Step1 was Error Code Check, but has changed to Temperature Check.

2) **Step 2: Error Code Check and Blink Code Check Combined**

- Error Code Check and Blink Code Check have been combined into one step.
- The option to select “Non-Sealed” issue was moved to the end of Step 2.
- If the issue is sealed system related, the initial machine room picture will still be required at the end of Step2.

3) **Step 3 / Diagnosis: No change from current checklist.**

4) **Step 4: High Side Contamination Check and RX-11 Flushing Combined**

- Currently Step4 is cutting drier open and checking for contamination with nitrogen and Step5 is RX-11 Flushing. These steps are now combined as one step.

5) **New Step 5: Low Side Contamination Check**

- Techs will be asked to check for contamination/blockages in the low side of the system using nitrogen.
- This will require flowing nitrogen from the capillary tube through the low side of the system.

6) **Step 6: Leak Check**

- The only change to this step is relocating the final machine room picture.
- Final Machine Room Picture has been moved from Step 6 to Step 8.
- If issue was evaporator related the pictures of the installed evaporator will still be taken here in Step6.

7) **Step 7 / Vacuum: No Change from current checklist**

8) **Step 8 / Final Operation Checks: Additional Items Added**

- Final Machine Room Picture moved to Step 8. (Techs need to take this picture right before installing the machine room cover to show the full repair in the machine room area).
- Added Fan Operation Check.
- Added Icemaker Test Mode Check.

NEW Step 1 Temperature Check (If Customer is not connected to ThinQ)

- Techs will need to answer questions about intermittent cooling.
- Based on the answers the tech will be asked if the unit is connected to ThinQ. If not...
- Tech will be prompted to check temperatures in the refrigerator and freezer sections.
- Will need to use a thermocouple for these readings. Temp guns will not be allowed after Nov 1, 2025.
- Will be required to enter temperatures and take pictures of thermocouple reading.

Refrigerator Diagnosis APP

STEP 1
Check Temperature

Is the customer reporting intermittent cooling issues?

Is the customer unit connected to ThinQ?

Check Refrigerator Temperature

Notice: Effective Nov 1, 2025, IR Thermometers will no longer be allowed due to inaccuracies in measuring temperature.

Only thermocouples will be allowed. If you currently do not have a thermocouple please order one in time to meet the Nov 1 deadline.

Reminder:

1. Use a thermocouple for temperature measurement.

IR gun readings show significant fluctuation and are not reliable. (Do not use IR Thermometer)

2. Measure in Fahrenheit and input the result in Fahrenheit.

3. For the most accurate reading place the thermocouple between food packages.

Standard refrigerator temperature should be 40°F or less

Picture of Refrigerator Temperature Required (Using Thermocouple)

Record refrigerator temperature below...

Check Freezer Temperature

Reminder:

Reminder:

1. Use a thermocouple for temperature measurement.

IR gun readings show significant fluctuation and are not reliable. (Do not use IR Thermometer)

2. Measure in Fahrenheit and input the result in Fahrenheit.

3. For the most accurate reading place the thermocouple between food packages.

Standard freezer temperature should be 5°F or Less

Picture of Freezer Temperature Required (Using Thermocouple)

Record freezer temperature below...

°F

1/8

Next Step →

NEW Step 1 Temperature Check (If Customer is connected to ThinQ)

- Techs will need to answer questions about intermittent cooling.
- Based on the answers the tech will be asked if the unit is connected to ThinQ. If so...
- Tech will be prompted to check Argus Data and attach a screenshot showing Argus usage.
- Tech will also be prompted to check temperatures in the refrigerator and freezer sections like Slide 2.
- Will need to use a thermocouple for these readings. Temp guns will not be allowed after Nov 1, 2025.
- Will be required to enter temperatures and take pictures of thermocouple reading.

Refrigerator Diagnosis APP

STEP 1
Check Temperature

Is the customer reporting intermittent cooling issues?

Yes No

Is the customer unit connected to ThinQ?

Yes No

Check Argus data for temperature fluctuations.

Door Open (24-hour Accumulation)			
Refrigerator		Freezer	
Count	Time	Count	Time
114time(s)	29min	36time(s)	4min

ThinQ Diagnostic Data

12:50 5G 75%

fluctuations.

Door Open (24-hour Accumulation)			
Refrigerator		Freezer	
Count	Time	Count	Time
114time(s)	29min	36time(s)	4min

ThinQ Diagnostic Data

Screenshot of Argus Screen (Required)

Note: If there is no Argus data available, add a screenshot showing "No Data" from the Argus System.

Are there any intermittent cooling issues found in Argus Data?

Yes No

ext-argus.lge.com

Argus

Summary Cooling CAP Comp Indoor I&V

Current Timezone: CDT (-5)

Error Code Guide °F °C Signal Conditions

Uptime More than 36 hours

Error Code gF

Temp. (Refrigerator) Temp. (Freezer)

Door Open (Refrigerator) Door Open (Freezer)

Count	Time	Count	Time
33time(s)	3min	13time(s)	2min

Ambient Information of Product

Humidity 42.1%

Outside temperature 78.3 °F

10/16/2025 02h

Argus

Serial Number Search Bookmark

Product Type Refrigerator

Serial Number 203KRXD12345

Search

Result

Product Type Serial Number Argus Bookmark

No data

Step 2: Error Code / Blink Code Check

- Error Code and Blink Code checks have now been combined into one step.
- Techs will need check for Error Codes. If there is an error code present or hidden, select the error from the dropdown menu.
- Tech will also need to check for blink codes at the Main PCB and select from the list.
- Tech will be prompted to select if the unit has a Sealed System Issue or not. If so, tech will be prompted to take the initial machine room picture and the checklist will continue as normal. If Not, The tech will need to fill out the Non-Sealed System information.
- **Note:** The Non-Sealed option now has more requirements as shown on the next slide.

Refrigerator Diagnosis APP

STEP 2
Error Code / Blink Code Check

Error Code Check

Are any error codes present on the display? **If not check for hidden error codes by holding Freezer/Ice Plus.**

Click here for detailed article:




What if my unit does not have a Digital Display?
Click HERE.



Picture of screen while holding hidden error buttons

Note: Some refrigerators with internal displays may have the Freezer & Ice Plus buttons spread too far apart to hold buttons with one hand. In that case submit a picture like the example below showing no errors on the normal screen and that you attempted the hidden error test:



Is there an Error Code?

Yes No

CF Error Code

Need help identifying error code? Click here:

PCB Check

Is there a Blink Code on the Main PCB?

Check For Blink Code on PCB

No Blink Code

The error code you selected could cause a cooling issue. Address the Error Code.
****If you are performing sealed system work select "Sealed System Repair Needed" below and continue the checklist****

Sealed System Repair Needed:
Perform Checklist

Non-Sealed System Issue
Found: Checklist Not Needed

Open the machine room and take a picture. Picture should include Compressor, Condenser, drier. All parts should be clearly visible. Compressor Label should also be clearly visible. **If needed, take 2 pictures so the label can be clearly seen & read.**



Picture of machine room

2/8

Next Step →

Life's Good.

See Next Slide

Make sure when you take the machine room picture that the entire machine room is visible. Also, make sure the label can be clearly seen/read. If needed take two pictures to show a close up of the compressor label.

Non-Sealed System Option (If selected at Step 2)

- If the tech selects Non-Sealed System Issue from Step 2, the flow is a little different than previous checklist versions.
- Before, Tech would take the error code picture, leave a description of the non-sealed issue and optional pictures and submit the checklist.
- With the newest version of the checklist, the tech will still need to leave a comment describing the non-sealed issue, but will also be required to make some final operation checks before leaving the home.
- These final operation checks are important to make to help reduce reclaims for issues that could be overlooked by accident.

10:22 5G 81%

Is there an Error Code?

Yes No

PCB Check

Is there a Blink Code on the Main PCB?

Check For Blink Code on PCB

No Blink Code

Since there is no error code present or hidden, continue with the checklist as normal...

Sealed System Repair Needed: Perform Checklist

Non-Sealed System Issue Found: Checklist Not Needed

2/8 Next Step →

Life's Good.

Non-Sealed Selected at Step 2

Refrigerator Diagnosis APP

STEP 8 Non-Sealed Final Operation Checks

Non-Sealed Final Operation Checks

(Comment Box for tech to explain the Non-Sealed Issue)

1) Test the fan motors in test mode by pressing the Main PCB button.

Reminder

*If the unit in test mode 1 and no fans are running, the unit may require door switches to be closed for fans to

Are all fan motors running? (Some units may contain up to 4 fans: Condenser, Freezer, Refrigerator, Ice-Room)

Yes No

Do any fan motors make abnormal noise? (Squealing, Squeaking, Grinding) *Check all fan motors

Yes No

Tech will need to leave details of Non-Sealed Issue in the text box.

Then run test mode to check all fans for issues and answer two questions about fan operation

2) Test Icemaker(s) in test mode.

How many icemakers does the unit contain?

0 1 2 3

Take a picture showing the icemakers running in test mode.

Twist Tray: Show the tray in twisted motion. Heat Release: Show the fingers in down position. Craft Icemaker: Show the tray in the open position. (Examples Below)

Picture of icemaker 1

Twist Tray Style: (Your Picture Should Show Tray in Twisted Position)

Heat Release Style: (Your Picture Should Show Fingers Up = Home Position)

Craft Icemaker: (Your Picture Should Show Tray Open)

Fingers Down = Harvesting (Your Picture Should Show Fingers Down)

Did all icemakers pass test mode successfully?

Yes No

3) Check for Software Updates

(Sales Model)

Ex. LRMD53006

Enter Base Model # Only (Leave off the Last letter (s) and /Product Code)

(Serial 3 Digits)

Ex. 303KRZHP965 -> 303

If the model and serial are among those that need a software update, then a photo needs to be taken. If not, proceed to the next step.

Next, select # of icemakers and take pictures of them running test mode.

Software Update Check may be added in the future.

4) Final Error Code Check

Now that the repair is complete check for error codes one more time before leaving the home. Press and hold Freezer/Ice Plus to make sure there are no hidden errors.

Click here for detailed article:

What if my unit does not have a Digital Display? Click HERE.

Picture of screen while holding hidden error buttons

Note: Some refrigerators with internal displays may have the Freezer & Ice Plus buttons spread too far apart to hold buttons with one hand. In that case submit a picture like the example below showing no errors on the normal screen and that you attempted the hidden error test:

Is there an Error Code?

Yes No

Final Tech Comment: If there are any additional notes you would like to make about this repair please comment here:

(Final Tech Comment)

8/8

Life's Good.

Final Error Code Check is same as current checklist.

Step 3: Sealed System Diagnosis (FLD165/FMA)

Only Change is if tech selects "FC" or pressures indicate "Inefficient Compressor", additional step added.

Tech will be asked if the unit has a FLD/FMA Compressor installed. If So...

They will be asked to use the Sealed System Diagnosis Jig that was issued to all DMST.

Once the jig has completed diagnosis the tech will need to select what the final diagnosis answer was and take a picture of the screen showing the jig diagnosis.

Part Recommendation will be given when the tech selects the jig diagnosis answer.

Picture of Jig Diagnosis Screen is Required.

Refrigerator Diagnosis APP 2m 51s

STEP 3
Diagnosis Check

Select Comp Type:

FLD165/FMA Others

*Note: FLD090 is not compatible with the Cycle Diagnosis Jig. If the unit contains a FLD090 compressor, please select "Others" above.

Do you have a Cycle Diagnosis Jig? (Currently the Jig works with FLD and FMA Compressors Only)

Yes No

Use the Cycle Diagnosis Jig. And take a picture of the final result screen. If you need information on how to use the Cycle Diagnosis Jig click here for video instructions:

DISPLAY

[Complete] 27 °C

LL (Leakage Low)

3 min 28 sec 100%

Picture of cycle jig screen

Which code did the jig display?

FC LL CT

NR LH JF

Diagnosis Result:

Low Side Leak

Based on the Jig Diagnosis, these are the recommended parts to replace:

Compressor, Evaporator, Drier

Or did you find an issue in a different area?
If so, please describe what you found here:

Example: Leak found where suction line connects to compressor, no evap leaks found, will not need evaporator replacement.

3/8 Next Step →

Life's Good.

Techs may sometimes run into unique situations. A comment box has been added where techs can freely explain what they are seeing that might require a different repair than the recommended parts.

Additional Step:

Which code did the jig display?

FC LL CT

NR LH JF

AC FCC

Does this refrigerator have 2 evaporators?

Yes No

Picture of fresh food evaporator. Required!
The whole evaporator area should be visible.

Reminder: If there is corrosion around evaporator or fan, please replace them since there is leakage

Picture of fresh food evaporator area

If Diagnosis is FC or Inefficient compressor and unit is dual evaporator, tech will be asked for a picture of the fresh food evaporator area. **Low side leaks often damage compressors.**

Step 3 Cont'd: Sealed System Diagnosis (Non FLD165/FMA)

Only Change is if tech selects "FC" or pressures indicate "Inefficient Compressor", additional step added. (See Example on Slide 6)

If the unit does not contain a FLD/FMA Compressor...

Tech will be asked to input Run Pressures and Equalization Time. Based off these readings a diagnosis will be given.

Part Recommendation will be given based off the diagnosis result.

Pictures of Run Pressures and Equalization Pressure will be required.

STEP 3

Diagnosis Check

Select Comp Type:

FLD/FMA

Others

Select Refrigerant Type

R134

R600

Diagnosis based off Pressures Entered:

"Low Side Leak"

Enter Low and High Side Run Pressures:

Low Side:

-20

High Side:

150

Take clear Pic of Run Pressures

Unplug unit and watch gauges.

Record equalization time

5

Min

Diagnosis Result and Part Recommendation will appear once tech has entered:

- 1) Refrigerant Type
- 2) Low Side Run Pressure.
- 3) High Side Run Pressure.
- 4) Equalization Time.

Take clear Pic of Run Pressures

Unplug unit and watch gauges.

Record equalization time

5

Min

Take Picture of Equalization Pressure

Part Recommendation

Compressor, Evaporator, Drier

Or did you find an issue in a different area?
If so, please describe what you found here:

Example: Leak found where suction line connects to compressor, no evap leaks found, will not need evaporator replacement.

3/8

Next Step →

Life's Good.

Techs may sometimes run into unique situations. A comment box has been added where techs can freely explain what they are seeing that might require a different repair than the recommended parts.

Step 4 : High Side Contamination & Flushing

- On past checklists Step 4 was Contamination Check and Step 5 was RX-11 Flushing.
- On this newest version of the checklist, High Side Contamination Check and RX-11 Flushing have been combined into one step.
- Techs will still need to take pictures of the driers cut open and of the high side nitrogen test setup. (Note it is important that techs take the pictures exactly like the instructions on screen).
- Depending on the results of the above tests and how the tech answers the yes/no questions, RX-11 flushing may or may not be required here at Step 4.

Refrigerator Diagnosis APP

STEP 4

High Side Contamination and Flushing

After recovering the refrigerant, cut the drier open and take a clear picture of the contents inside. If there is any contamination found inside the drier then flushing will need to take place.

Note: You can take multiple pictures if needed to show more detail.

"Your picture should clearly show the drier that you cut open and the desiccant. **Make sure both halves of the drier and all the desiccant are clearly visible**"

Picture of Drier Cut Open & Desiccant

Was there any contamination found inside the Drier?

Yes
No

Check for contamination in the high side of the system.

1. Remove the Drier.
2. Place a Quick Connect Fitting on the yoder loop at the drier side.
3. Use Nitrogen to blow back through the high side of the system.
4. Use a clean paper towel or shop rag to check for contamination on the condenser side of the yoder loop/discharge line.
5. If any contamination is found in the high side of the system you will need to answer "Yes" to the question below and continue to flush the high side with RX-11.

Note: For safety reasons, Do Not connect Nitrogen and RX-11 together with T-fittings. Nitrogen and RX-11 should be used separately for safety reasons.

"Your picture should clearly show Nitrogen connected to the yoder loop at the drier side and a clean paper towel or rag on the condenser side."

Picture of Nitrogen Testing High Side

Was there any contamination found in the high side of the system?

Yes
No

Take Picture of your flushing setup and thoroughly clean the system using RX-11

<https://lgrepaircenter.com/flushingrx11/>

The picture you take should clearly show RX-11 hooked to the drier side of the yoder loop and the recovery bag attached to the condenser side of the yoder loop. Here are Good examples of what your picture should look like:

Reminder: Rx-11 and Nitrogen should not be hooked to the system at the same time for safety reasons. T-Fittings should not be used.

Picture of your Flushing Setup

4/8

Next Step →

Life's Good.

Note: for Techs under 10% reclaim... The only picture requirement in Step 4 would be the Flushing Setup picture if contamination was found.

Step 4 : New Items Reviewers Will Be Checking For

1) Both halves of the drier and all the desiccant should be clearly visible in the picture.

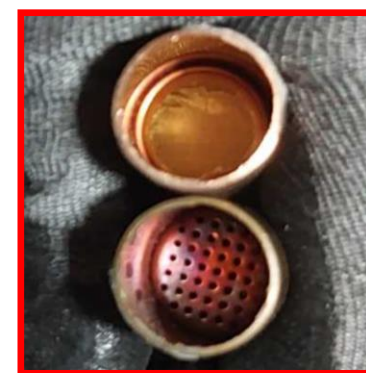
- **Several submissions only show the desiccant or just the drier.**

- **Both the drier and the desiccant should be visible in the picture(s).**

"Your picture should clearly show the drier that you cut open and the desiccant. **Make sure both halves of the drier and all the desiccant are clearly visible**"



Do Not Submit Incomplete Pictures:



2) Recovery bag should not be tightly rolled up.

- **Pictures get submitted that look like the recovery bag has never been used.**

- **Take the Picture after flushing is completed. Bag should be expanded and clearly visible in the picture.**

"Your picture should clearly show RX-11 connected to the yoder loop at the drier side and recovery bag connected to the condenser side. **Take the picture after flushing has occurred. Recovery bag should not be tightly rolled up.**"



Take Pictures After Flushing Is Complete:



NEW Step 5: Low Side Contamination Check

- Techs will be asked to check for contamination in the Low Side of the system.
- Techs will need to answer the question... “Does the unit have 2 Evaporators?”
- If the unit is dual evaporator, the techs will need to use their 3-way valve jig to move the valve to different positions and make sure all parts of the low side are clear from contamination and restrictions.
- Pictures should clearly show... 1) Nitrogen connected to the capillary tube. 2) If dual evaporator should clearly show the 3-way valve jig connected and screen should be readable.

Refrigerator Diagnosis APP

STEP 5

Low Side Contamination Check

Does the unit have 2 Evaporators?

Yes No

5/8 Next Step →

Life's Good.

If Dual Evap:

- Yes No
1. Attach a quick connect fitting to the main capillary tube. (The Main Capillary Tube is the one that connects to the drier)
 2. Use your 3-Way Valve jig to open the 3-Way Valve to each evaporator.
 3. Flow nitrogen through each evaporator to check for blockages or contamination. (Do not exceed 200 PSI)
 4. Feel for flow at the suction side of the system in the machine room.

Note: Your pictures below should clearly show quick connect and nitrogen hooked to main Capillary Tube line and 3-Way Valve Jig in correct positions (Right & Left)



Picture Checking Flow with 3-way (Open Right)



Picture Checking Flow with 3-way (Open Left)

Was any contamination found in the Low Side of the system?

Yes No

5/8 Next Step →

Life's Good.

If Single Evap:

- Yes No
1. Attach a quick connect fitting to the capillary tube that was removed from the drier.
 2. Flow nitrogen through the evaporator to check for blockages or contamination. (Do not exceed 200 PSI)
 3. Feel for flow at the suction side of the system in the machine room.

Note: Your picture below should clearly show quick connect and nitrogen hooked to Capillary Tube.



Picture Checking Flow Through Capillary Tube

Was any contamination found in the Low Side of the system?

Yes No

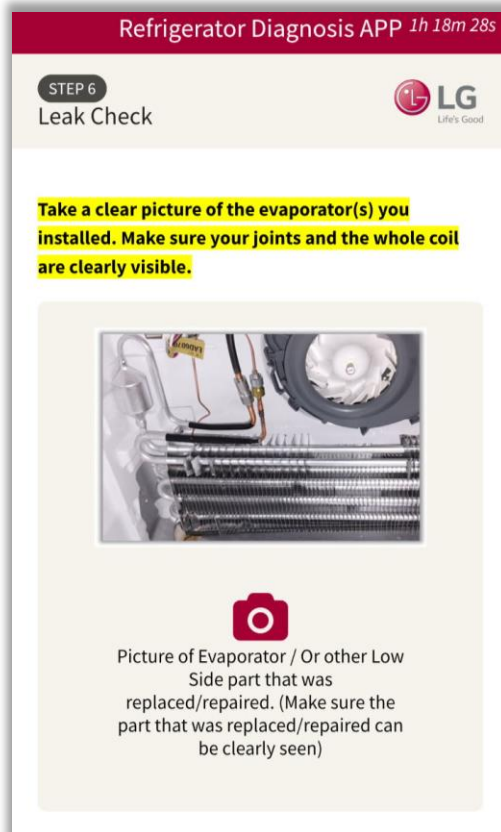
5/8 Next Step →

Life's Good.

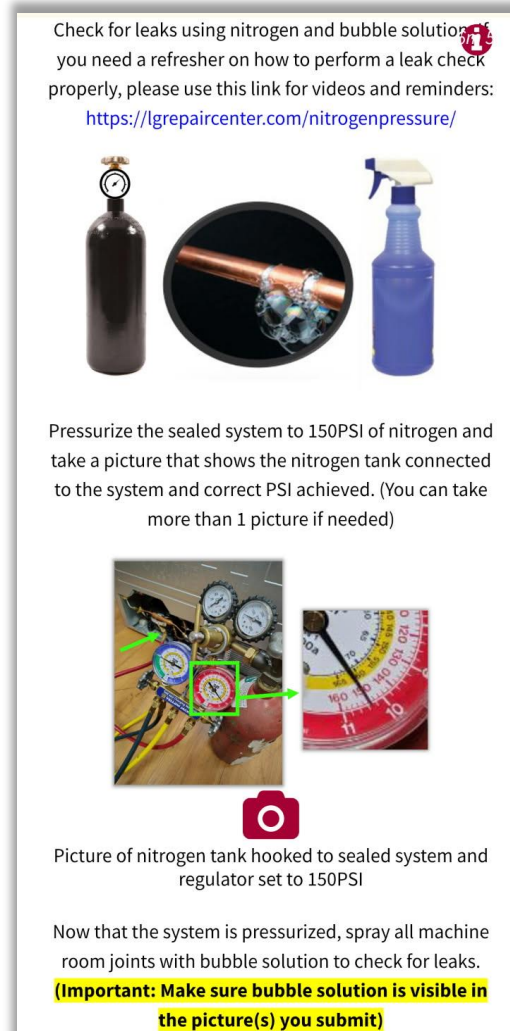
Note: for Techs under 10% reclaim... There are no picture requirements for Step 5. Techs simply answer Yes/No to the contamination found question.

Step 6: Leak Check

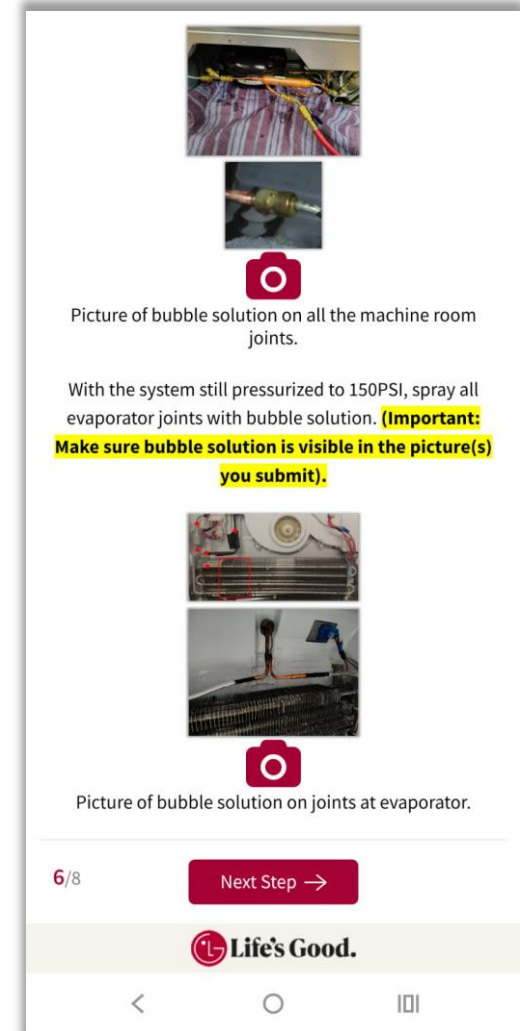
- The only change to Step 6 is that the Final Machine Room Picture was moved from here to Step 8.
- If the diagnosis result called for an evaporator to be replaced, the evaporator picture(s) will still be taken here in Step 6.
- Pressurize the system to 150 PSI and supply proof that proper leak testing took place. All machine room joints will need to be shown and evaporator joints if the evaporator was replaced.
- It is important that in the pictures bubble solution can be seen on the joints.



Note: for Techs under 10% reclaim... The only picture requirement in Step 6 would be to show the evaporator replacement picture if an evaporator coil was called for in Step 3. Leak Checking Pictures are skipped for under 10% reclaim.



If techs need a refresher on how to perform leak checks, they can use this link: <https://lgrepaircenter.com/nitrogenpressure/>
This article gives multiple examples of leak points and how to videos.



Step 7: Vacuum System

There is no change from the current checklist.

- 1) Pull down to 500 microns (or lower) and take the first picture.
- 2) A 10-minute timer will start when the first picture is taken. Continue to run the vacuum pump for the 10-minute duration.
- 3) Take a picture of the lowest micron level achieved after the 10 minutes is complete. ***(Expectation is that the final micron level should be lower than the 500 micron start point)***

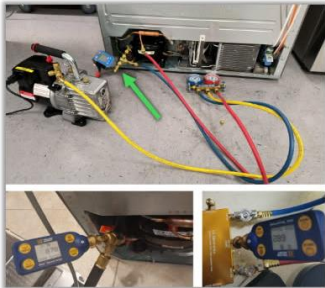
LG Checklist APP

STEP 7

Life's Good

Vacuum System

Place the micron gauge as close to the system as possible as shown in the picture below. Begin pulling vacuum on the system and provide the two pictures of the micron level requested below:



Make sure the picture you take shows where the micron gauge is connected to the system. The gauge should be as close to the system as possible, as shown in the examples above.

Pull Vacuum until Micron Level reaches at least 500 and take a picture.





Pictures of 500 Microns

Take picture of lowest Micron Level achieved.



Pictures of lowest Micron Level after 10 minutes

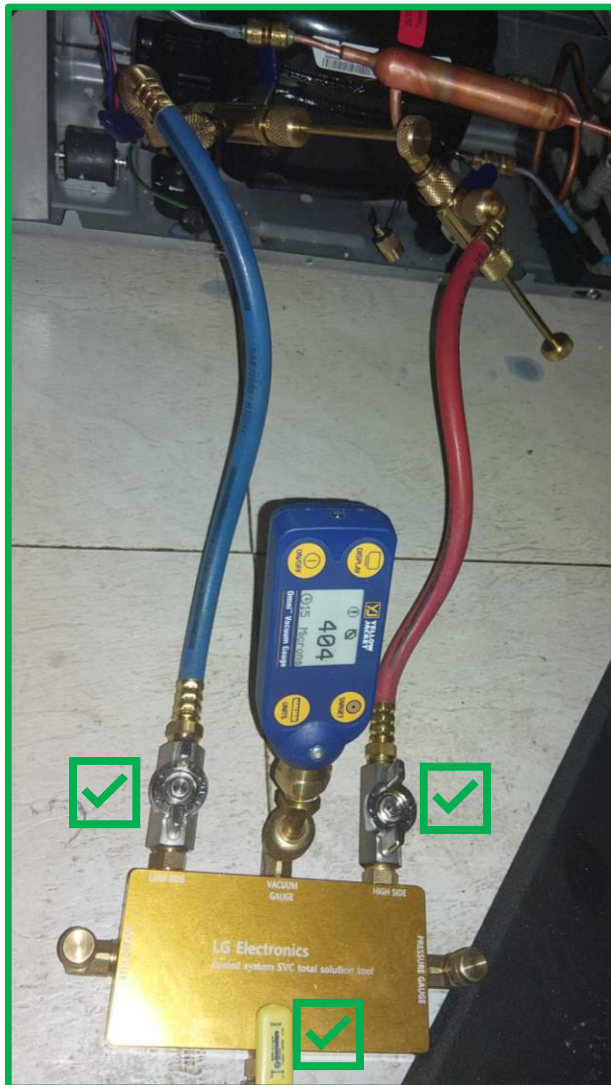
7/8

Next Step →

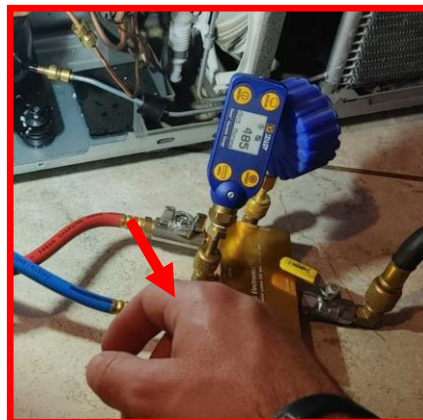
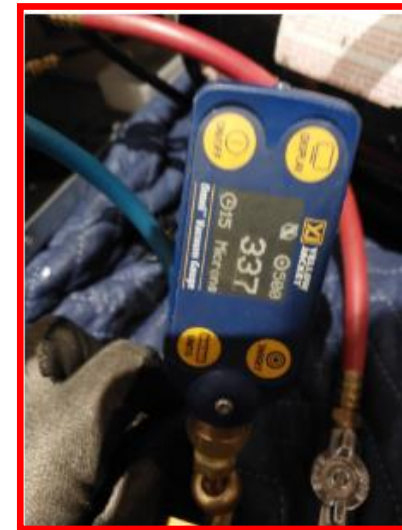
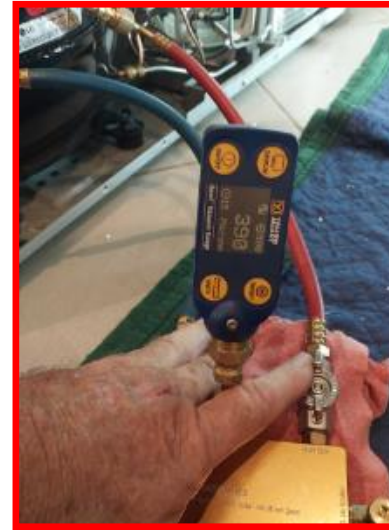
Step 7 : New Items Reviewers Will Be Checking For

1) Make sure all valves are open during the vacuum pictures.

- Several submissions submitted recently show valves closed during the vacuum process.
- If using the “Vacuum Jig” make sure all valves are visible and in the open position.



Do Not Submit Pictures With Valves Not Visible or Closed:



Step 8: Final Operation Checks

The Final Machine Room Picture has been moved to Step 8. **Techs need to take this picture right before putting the back cover on the machine room. Drier should be strapped in the bracket, tubing neatly tucked away, and condenser should be clean.**

New additions to Step 8 include... Verifying Fan Operation, Verifying Icemaker Test Mode, and checking for Software Updates.

Note: The software update feature for compressor may be added at a future time. Currently, it will be able to tell the tech if the unit requires a software update for the Craft Icemaker.

Refrigerator Diagnosis APP

STEP 8

Final Operation Checks

Final Operation Checks

Before you leave the home make sure the unit is in proper operating condition...

1) Take a clear picture of the machine room. Even if you only replaced the compressor and drier, make sure the entire machine room is clearly visible in the photo.

Take this picture after the machine room has been fully assembled, right before you will be re-installing the machine room cover.

- Drier should be installed in its bracket and secured to the cabinet.

- Tubing should be cleanly tucked away to avoid vibration noises.

- Condenser should be clean.

- Drain tube should be properly installed so that it does not cause noise or interfere with the fan.

- Compressor label should be visible and able to be read. (If you need, you can take more than one picture so that the label is clear).

Picture of Machine Room After Sealed System Repair was Completed. (Make sure Compressor, Drier, Condenser can be clearly seen)

2) Did you plug back in all connectors that you disconnected during the repair process? (3-Way Valve, Compressor, Defrost, Sensors, and Fan Harnesses)

Yes

No

3) Test the fan motors in test mode by pressing the Main PCB button.

Reminder

*If the unit in test mode 1 and no fans are running, the unit may require door switches to be closed for fans to

Are all fan motors running? (Some units may contain up to 4 fans: Condenser, Freezer, Refrigerator, Ice-Room)

Yes

No

Do any fan motors make abnormal noise? (Squealing, Squeaking, Grinding) *Check all fan motors

Yes

No

4) Test Icemaker(s) in test mode.

How many icemakers does the unit contain?

0

1

2

3

Take a picture showing the icemakers running in test mode.

Twist Tray Style: Show the tray in twisted motion. Heat Release: Show the fingers in down position. Craft Icemaker: Show the tray in the open position. (Examples Below)

Twist Tray Style: (Your Picture Should Show Tray in Twisted Position)

Heat Release Style: Fingers Up = Home Position

Craft Icemaker: (Your Picture Should Show Tray Open)

Fingers Down = Harvesting (Your Picture Should Show Fingers Down)

Picture of icemaker 1

Picture of icemaker 2

Did all icemakers pass test mode successfully?

Yes

No

5) Check for Software Updates

(Sales Model)

Ex. LRMD53006

Enter Base Model # Only

(Leave off the Last letter (s) and /Product Code)

(Serial 3 Digits)

Ex. 303KRZHMP965 -> 303

Will show Craft Icemaker Software Update needed for now. Hope to add Compressor function in the future.

6) Final Error Code Check

Now that the repair is complete check for error codes one more time before leaving the home. Press and hold Freezer/Ice Plus to make sure there are no hidden errors.

Click here for detailed article: [Click Here](#)

What if my unit does not have a Digital Display? [Click Here](#).

Picture of screen while holding hidden error buttons

Note: Some refrigerators with internal displays may have the Freezer & Ice Plus buttons spread too far apart to hold buttons with one hand. In that case submit a picture like the example below showing no errors on the normal screen and that you attempted the hidden error test:

Is there an Error Code?

Yes

No

Final Tech Comment: If there are any additional notes you would like to make about this repair please comment here:

(Final Tech Comment)

8/8

Complete & Submit

Life's Good.